

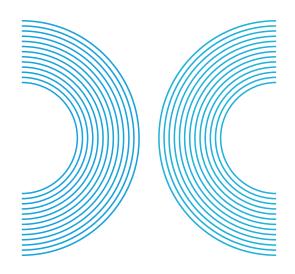
# BUDGET SURVEY

ANNUAL REPORT



corpuschristitx.gov/fy-2026-budget-info

# **EXECUTIVE SUMMARY**





## FY 2026 Budget Survey Data Executive Summary

#### Purpose

The FY 2026 Budget Survey was conducted to collect resident feedback on City services. The survey asked participants to identify services they consider most and least important, the services they use most often, their district of residence, age group, and willingness to pay more for services. The results provide data for consideration in the preparation of the Fiscal Year 2026 Proposed Budget.

#### Methodology

The FY 2026 Budget Survey was conducted June 3–22, 2025, through an online survey. A total of 1,518 responses were collected. Based on the City of Corpus Christi's 2024 estimated population of 317,317, a minimum of 665 responses is required to achieve a 1% margin of error with 99% confidence. The number of responses received exceeds this requirement, providing a statistically valid dataset.

[1] https://www.census.gov/data/datasets/time-series/demo/popest/2020s-total-cities-and-towns.html

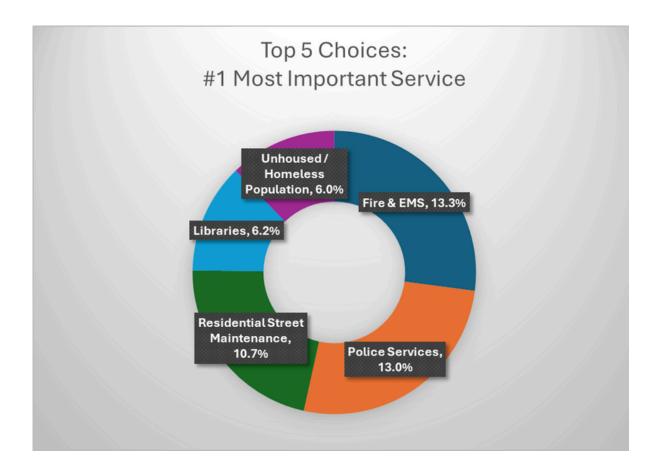


SUMMARY OF SURVEY RESULTS

# Question 1: Please choose the services that are the most important to you, beginning with the most important.

#### **ANALYSIS:**

Among the 22 service options, five categories were identified most frequently as the top priority, accounting for 49.3% of all first-choice selections. These included Fire & EMS (13.3%), Police Services (13.0%), Residential Street Maintenance (10.7%), Libraries (6.2%), and services for the Unhoused/Homeless Population (6.0%). Together, these categories represent nearly half of all respondents' most important service choices.





(Continued from question 1)

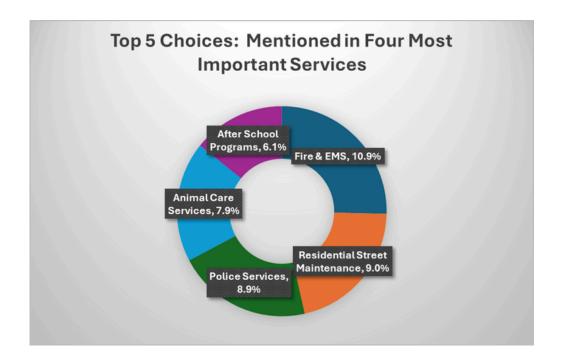
#### Full List of #1 Priority:

	Services	Percentage of Respondents chose as Top Priority 1
1	Fire & EMS	13.3%
2	Police Services	13.0%
3	Residential Street Maintenance	10.7%
4	Libraries	6.2%
5	Unhoused / Homeless Population	6.0%
6	Animal Care Services	5.8%
7	311 Call Center	5.7%
8	Health Services	5.2%
9	Economic Development	5.2%
10	After School Programs	4.6%
11	Arterial and Collector Streets	4.1%
12	Parks	3.4%
13	Code Enforcement	3.0%
14	Senior Centers	2.9%
15	Recreation Centers	2.3%
16	Planning & Community Development	2.1%
17	Garbage & Recycling Services	1.7%
18	Other	1.7%
19	Nuisance Properties	1.0%
20	Street Lighting	0.7%
21	Pools and Aquatics	0.7%
22	Parking Enforcement	0.5%



#### (Continued from question 1)

In Question 1, residents were asked to list their top four service priorities. Among the 22 available choices, five categories accounted for 42.8% of all responses across priorities one through four. The most frequently selected services were Fire & EMS (10.9%), Residential Street Maintenance (9.0%), Police Services (8.9%), Animal Care Services (7.9%), and After School Programs (6.1%).





(Continued from question 1)

	Services	Most Important Services (mentioned in top 4 most important)
1	Fire & EMS	10.90%
2	Residential Street Maintenance	9.00%
3	Police Services	8.90%
4	Animal Care Services	7.90%
5	After School Programs	6.10%
6	Health Services	6.10%
7	Unhoused/Homeless Population	5.60%
8	Libraries	5.40%
9	Parks	5.20%
10	Economic Development	5.10%
11	Arterial and Collector Streets	4.40%
12	Garbage & Recycling Services	4.30%
13	Code Enforcement	3.90%
14	Senior Centers	2.90%
15	Planning & Community Development	2.90%
16	311 Call Center	2.70%
17	Recreation Centers	2.40%
18	Street Lighting	1.90%
19	Pools and Aquatics	1.60%
20	Nuisance Properties	1.50%
21	Other	0.90%
22	Parking Enforcement	0.40%



SUMMARY OF SURVEY RESULTS

# Question 2: Please choose the services that are the least important to you, beginning with the least important.

#### **ANALYSIS:**

The services identified most often as least important were Parking Enforcement (13.5%), Code Enforcement (7.9%), Nuisance Properties (7.8%), 311 Call Center (7.7%), and Economic Development (6.2%). These results reflect an inverse of the highest priority services, with respondents placing lower importance on regulatory and administrative functions compared to public safety and infrastructure.

	Services	Least Important Services (mentioned in top 4 least important)
1	Parking Enforcement	13.5%
2	Code Enforcement	7.9%
3	Nuisance Properties	7.8%
4	311 Call Center	7.7%
5	Economic Development	6.2%
6	After School Programs	6.0%
7	Pools and Aquatics	5.8%
8	Unhoused/Homeless Population	4.6%
9	Animal Care Services	4.1%
10	Arterial and Collector Streets	4.1%
11	Libraries	4.1%
12	Police Services	4.1%
13	Street Lighting	3.5%
14	Other	3.5%
15	Recreation Centers	3.5%
16	Planning & Community Development	2.8%
17	Health Services	2.4%
18	Senior Centers	2.2%
19	Parks	2.1%
20	Garbage & Recycling Services	2.1%
21	Fire & EMS	1.3%
22	Residential Street Maintenance	.70%



SUMMARY OF SURVEY RESULTS

# Question 3: What City services do you and/or your family use the most?

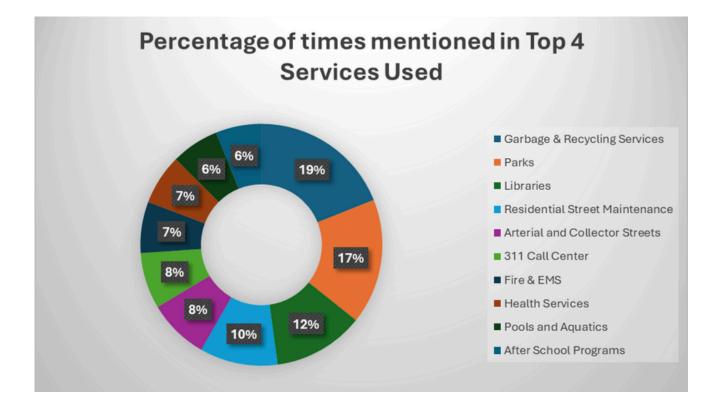
#### **ANALYSIS:**

The services reported as most frequently used by residents were Garbage & Recycling Services (13.7%), Parks (12.1%), and Libraries (8.7%). Other commonly used services include Residential Street Maintenance (7.5%), Arterial and Collector Streets (5.9%), and the 311 Call Center (5.4%). Less frequently used services included Planning & Community Development (1.1%), Nuisance Properties (1.1%), Parking Enforcement (0.6%), and Unhoused/Homeless Population services (0.6%). The results indicate that residents most often interact with daily and neighborhood-based services, while administrative or specialized programs were cited less often.

Services Percentage of times mentioned in Top 4 Services Used 13.7% Garbage & Recycling Services 12.1% 2 Parks 8.7% 3 Libraries 7.5% Residential Street Maintenance 4 5.9% Arterial and Collector Streets 5.4% 311 Call Center 4.9% 7 Fire & FMS 4.9% Health Services 4.6% Pools and Aquatics 4.4% After School Programs 4.1% Police Services 11 4.0% 12 **Animal Care Services** 3.8% Street Lighting 13 3.1% Recreation Centers 14 2.7% 15 Economic Development 16 Code Enforcement 2.4% Senior Centers 2.2% 18 Other 2.1% Planning & Community Development 1.1% 20 Nuisance Properties 1.1% 21 Parking Enforcement 0.6% Unhoused/Homeless Population 0.6%



(Continued from question 3)



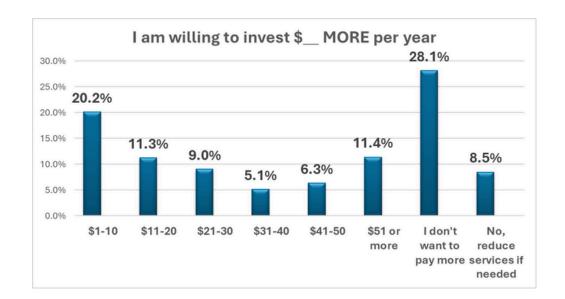


SUMMARY OF SURVEY RESULTS

Question 4: The city, like the community, has been affected by inflation over the past couple of years. With that in mind, would you be willing to pay more to continue to receive the same level or an increased level of services?

#### **ANALYSIS:**

A majority of respondents (63.4%) indicated they are willing to pay more to maintain or enhance City services. Of these, 43.2% reported they would contribute \$11 or more annually, with the largest individual groups selecting \$1–10 (20.2%) and \$51 or more (11.4%). About 28.1% stated they do not wish to pay additional amounts, while 8.5% preferred reducing service levels if needed.



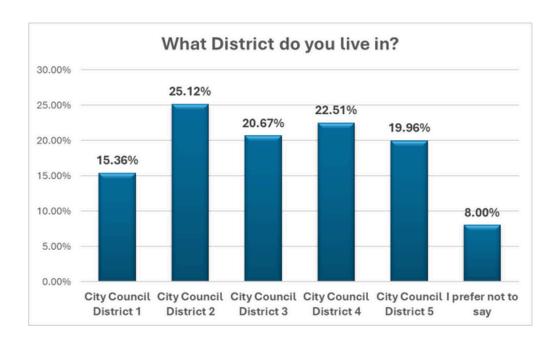


SUMMARY OF SURVEY RESULTS

# Question 5: What District do you live in? If you are not sure, please click the "Find my City Council District" link below. Find my City Council District

#### **ANALYSIS:**

Survey participation was distributed across all five City Council districts, with the highest share from District 2 (25.1%), followed by District 4 (22.5%) and District 3 (20.7%). District 5 accounted for 20.0% of responses, and District 1 represented 15.4%. An additional 8.0% of respondents selected "prefer not to say." The distribution shows representation from each district, with slightly higher participation in Districts 2 and 4.



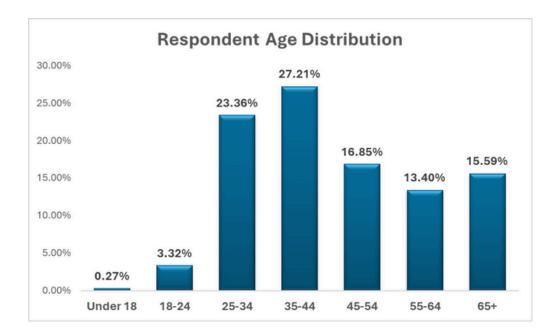


SUMMARY OF SURVEY RESULTS

#### Question 6: How old are you?

#### **ANALYSIS:**

The largest share of respondents were between 35–44 years old (27.2%), followed by those 25–34 (23.9%). Additional age groups included 45–54 (16.9%), 65 and older (15.9%), and 55–64 (13.4%). Younger respondents represented a smaller portion, with 18–24 (3.3%) and under 18 (0.3%). The results show that the majority of survey participants were working-age adults between 25 and 44 years old.





SUMMARY OF SURVEY RESULTS

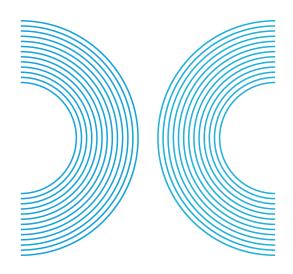
# Question 7: Is there anything else you would like us to consider?

#### **ANALYSIS:**

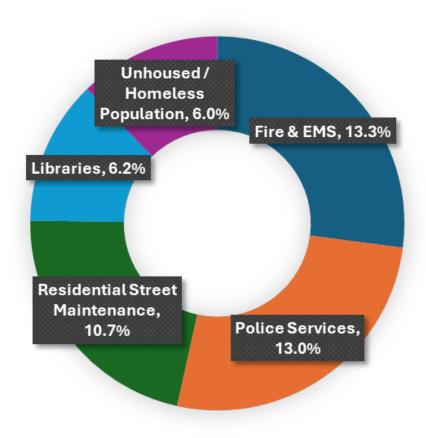
Of the 1,518 survey participants, 883 provided written responses. The most frequently repeated words in the word cloud include city, services, water, money, taxes, streets, community, needs, budget, people, and pay. Other words that appeared often were parks, libraries, police, property, and funding. These words represent the topics most commonly mentioned by respondents.



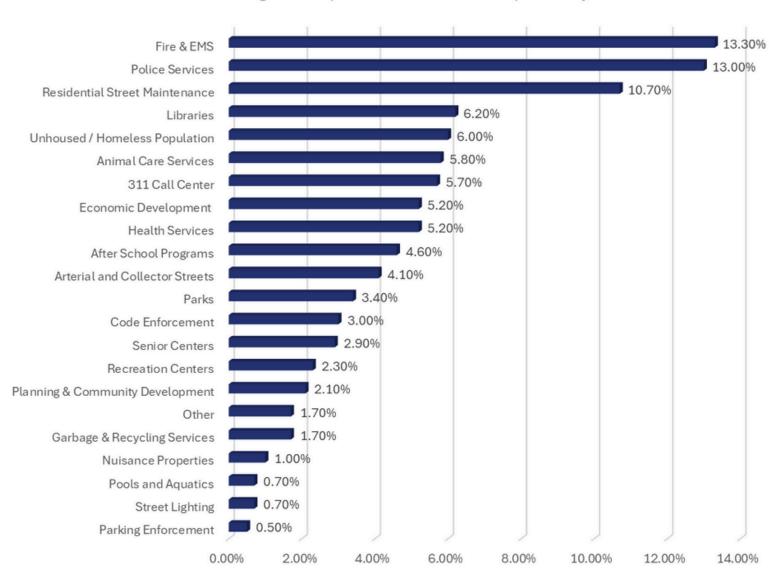
# CHARTS & GRAPHS



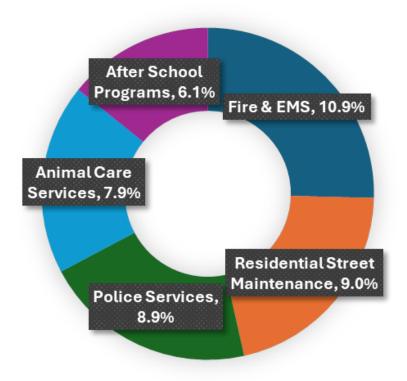
## Top 5 Choices: #1 Most Important Service



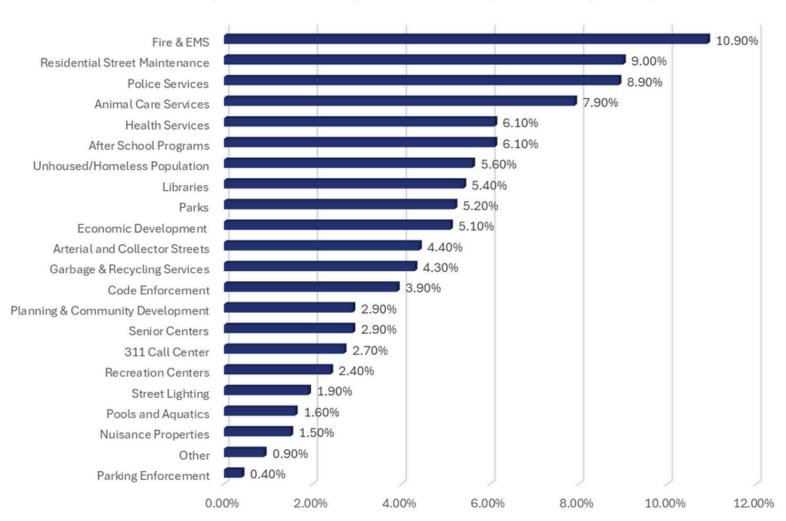
#### Percentage of respondents chose as Top Priority 1



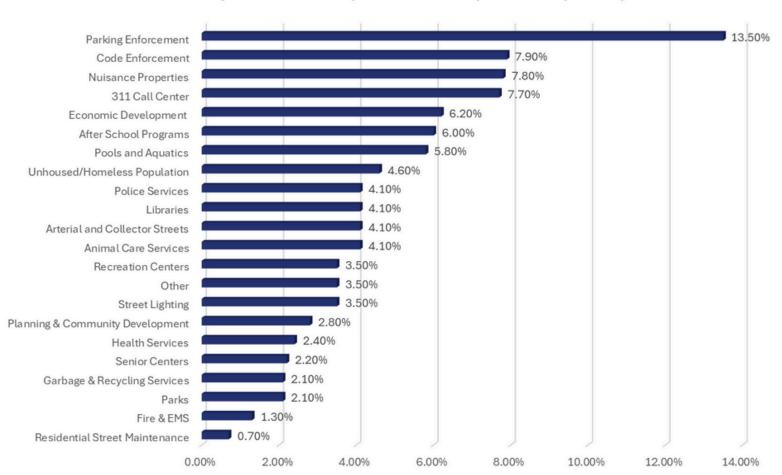
# Top 5 Choices: Mentioned in Four Most Important Services



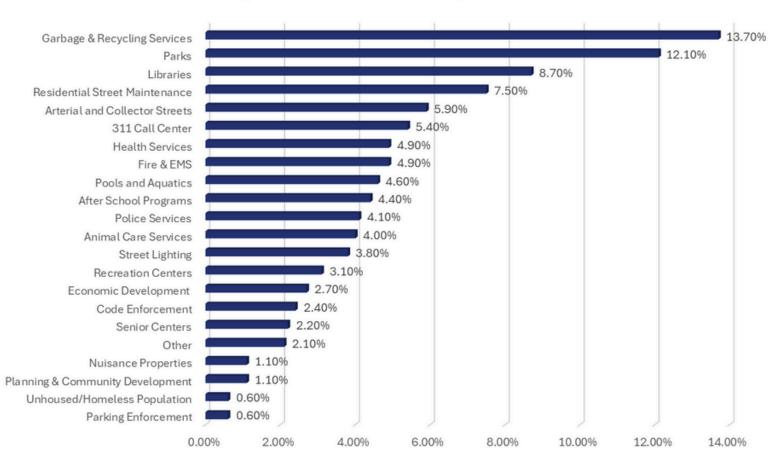
#### Most Important Services (mentioned in top 4 most important)



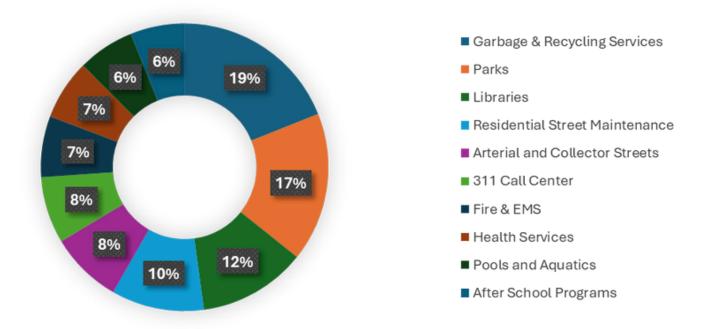
#### Least Important Services (mentioned in top 4 least important)



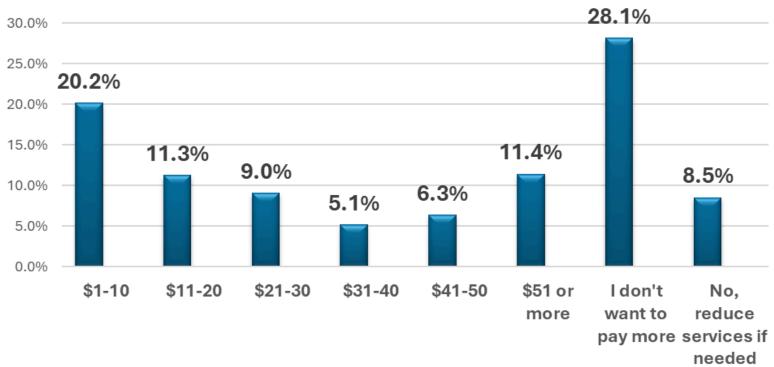
#### Percentage of times mentioned in Top 4 Services Used



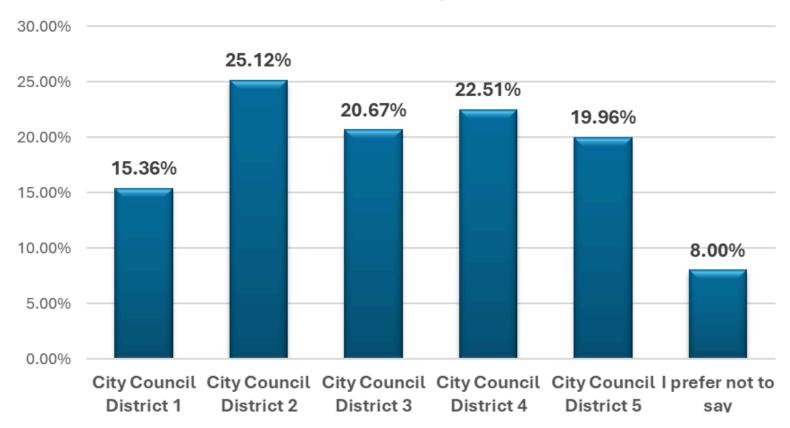
# Percentage of times mentioned in Top 4 Services Used



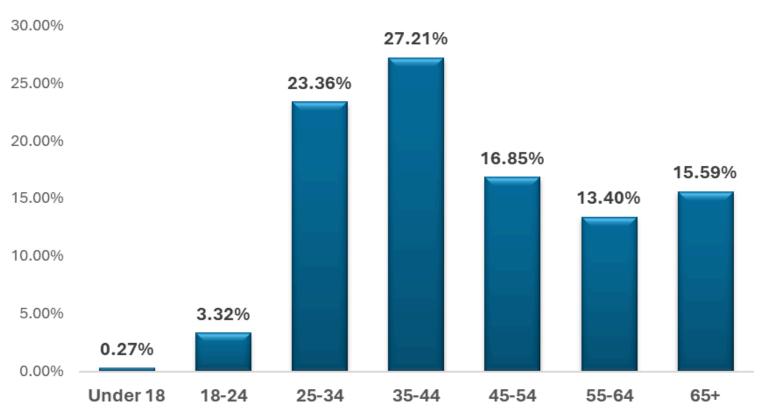
## I am willing to invest \$\_\_ MORE per year



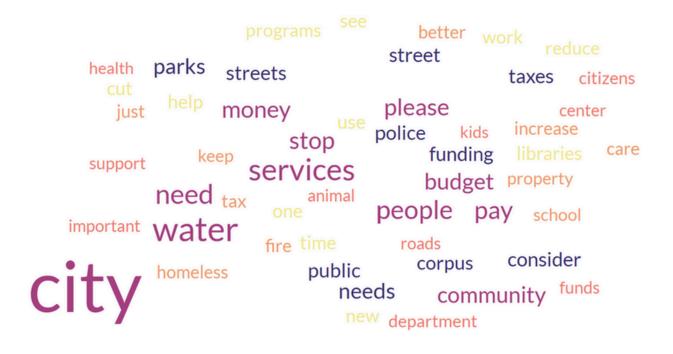
## What District do you live in?



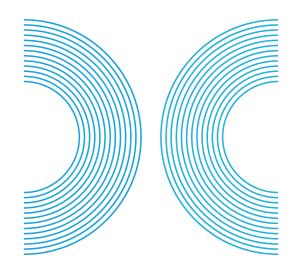
## **Respondent Age Distribution**



Word Cloud for the most repeated words in the answers for Question 7: *Is* there anyting else you would like us to consider?



# TABULAR DATA



Question 1: Please choose the services that are the MOST important to you, beginning with the most important.

Services	Top Priority 1	Top Priority 2	Top Priority 3	Top Priority 4	Total
Fire & EMS	199	230	112	104	645
Residential Street Maintenance	160	100	154	122	536
Police Services	194	162	87	84	527
Animal Care Services	86	114	150	121	471
After School Programs	69	111	85	96	361
Health Services	77	98	78	108	361
Unhoused/Homeless Population	90	77	82	83	332
Libraries	92	66	89	73	320
Parks	51	76	90	90	307
Economic Development	77	81	74	68	300
Arterial and Collector Streets	61	56	73	73	263
Garbage & Recycling Services	26	51	96	85	258
Code Enforcement	45	66	63	59	233
Senior Centers	44	22	53	56	175
Planning & Community Development	32	39	49	50	170
311 Call Center	85	28	20	27	160
Recreation Centers	35	33	30	44	142
Street Lighting	11	14	38	48	111
Pools and Aquatics	10	25	29	30	94
Nuisance Properties	15	31	16	30	92
Other	25	6	8	16	55
Parking Enforcement	8	3	6	7	24

Question 2: Please choose the services that are the LEAST important to you, beginning with the least important.

Services	Least Priority 1	Least Priority 2	Least Priority 3	Least Priority 4	Total
Parking Enforcement	230	232	181	134	777
Code Enforcement	109	153	118	76	456
Nuisance Properties	91	130	122	106	449
311 Call Center	145	99	91	108	443
Economic Development	91	87	94	86	358
After School Programs	138	80	67	61	346
Pools and Aquatics	72	79	98	86	335
Unhoused/Homeless Population	85	50	60	68	263
Animal Care Services	83	54	57	44	238
Arterial and Collector Streets	49	65	59	63	236
Libraries	65	76	54	39	234
Police Services	115	48	36	35	234
Street Lighting	30	45	53	75	203
Other	25	26	41	110	202
Recreation Centers	28	46	67	58	199
Planning & Community Development	19	46	56	43	164
Health Services	17	28	41	51	137
Senior Centers	15	29	30	50	124
Parks	16	34	43	30	123
Garbage & Recycling Services	24	28	35	35	122
Fire & EMS	14	17	15	26	72
Residential Street Maintenance	9	2	12	19	42

Question 3: What City services do you and/or your family use the most?

Services	Most Used Service 1	Most Used Service 2	Most Used Service 3	Most Used Service 4	Total
Garbage & Recycling Services	349	178	150	103	780
Parks	177	217	184	112	690
Libraries	152	139	110	98	499
Residential Street Maintenance	99	123	105	102	429
Arterial and Collector Streets	129	75	64	66	334
311 Call Center	94	77	62	76	309
Fire & EMS	46	89	88	59	282
Health Services	48	75	66	89	278
Pools and Aquatics	24	68	83	88	263
After School Programs	82	81	48	40	251
Police Services	39	47	73	77	236
Animal Care Services	43	56	65	62	226
Street Lighting	15	43	76	80	214
Recreation Centers	34	33	45	67	179
Economic Development	26	46	47	36	155
Code Enforcement	33	27	35	41	136
Senior Centers	41	25	25	37	128
Other	17	15	24	61	117
Planning & Community Development	7	8	26	24	65
Nuisance Properties	16	13	16	15	60
Parking Enforcement	2	5	9	21	37
Unhoused/Homeless Population	5	6	8	18	37

Question 4: The city, like the community, has been affected by inflation over the past couple of years. With that in mind, would you be willing to pay more to continue to receive the same level or an increased level of services?

Answer Choices	Responses
Yes, I would be willing to invest \$1-10 more per year	299
Yes, I would be willing to invest \$11-20 more per year	167
Yes, I would be willing to invest \$21-30 more per year	134
Yes, I would be willing to invest \$31-40 more per year	76
Yes, I would be willing to invest \$41-50 more per year	94
Yes, I would be willing to invest \$51 or more per year	169
No, I do not want to pay any more for services	417
No, feel free to reduce services levels if needed	126

Question 5: What District do you live in? If you are not sure, please click the "Find my City Council District" link below. Find my City Council District

District	Responses
City Council District 1	229
City Council District 2	378
City Council District 3	308
City Council District 4	335
City Council District 5	300
I prefer not to say	113

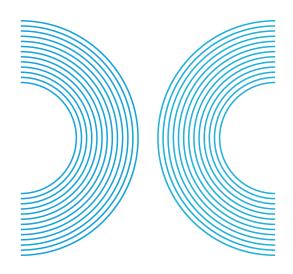
#### Question 6: How old are you?

Answer Choices	Responses
Under 18	4
18-24	50
25-34	352
35-44	410
45-54	254
55-64	202
65+	235

### Question 7: Is there anything else you would like us to consider?

Question 7	Number	Percent
Answered	883	42%
Skipped	635	58%

# SURVEY INSTRUMENT

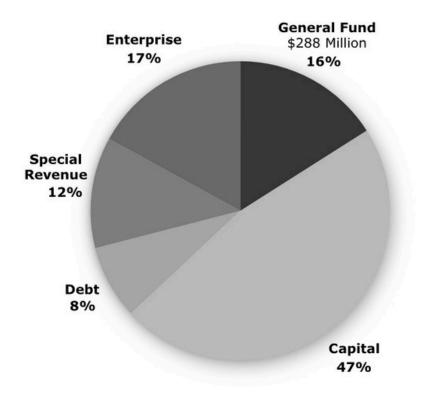




#### Shape the City's Budget

The City of Corpus Christi is facilitating a community-wide survey to gather input for the Fiscal Year 2026 Proposed Budget. This survey will provide valuable insight into the needs of the community, and enable the City to address those priorities with available funding. The City anticipates a financial gap for the next fiscal year and is working through options to bridge the gap in the General Fund (illustrated by the blue wedge below). The survey below will ask you a series of questions regarding how you prioritize various City services and how you would like to see the General Fund balanced. This is a confidential survey.

## \$ 1.8 Billion Total Budget





#### Shape the City's Budget

The survey below should take you no more than 5 minutes to complete. Services provided by the General Fund, listed alphabetically, include:

- 1. 311 Call Center
- 2. After School Programs
- 3. Animal Care Services
- 4. Arterial and Collector Streets
  - Arterial Streets are high-capacity roads that deliver traffic from collector roads to freeways or expressways. Examples include Staples St., Alameda St., and Leopard St.
    - Collector Streets function as feeders from an area of limited traffic to a major street or highway. Examples
  - include Schanen Blvd., Airport Rd., and Tiger Lane.
- 5. Code Enforcement (overgrown yards, trash, graffiti)
- 6. Economic Development (recruiting businesses, housing, etc.)
- 7. Fire & Emergency Medical Services
- 8. Garbage & Recycling Services
- 9. Health Services
- 10. Libraries
- 11. Nuisance Properties (recurring code violations)
- 12. Parks
- 13. Parking Enforcement
- 14. Planning & Community Development
- 15. Police Services
- 16. Pools and Aquatics
- 17. Recreation Centers
- 18. Residential Street Maintenance
- 19. Senior Centers
- 20. Unhoused Population/Homeless Support Services
- 21. Street Lighting
- 22. Other

important. (For best view	vices that are the MOST important to you, beginning with the most ving on a mobile device, please turn your phone to landscape t three questions, choose an option from the drop-down menu.
	Choose Your Services
Top Priority 1	<b>\$</b>
Top Priority 2	*
Top Priority 3	<b>\$</b>
Top Priority 4	<b>‡</b>
2. Please choose the serimportant.	vices that are the LEAST important to you, beginning with the least  Choose Your Services
Bulk answersLeast	
Priority 1	<b>+</b>
Least Priority 2	<b>+</b>
Least Priority 3	<b>+</b>
Least Priority 4	<b>\$</b>
3. What City services do	you and/or your family use the most?  Choose Your Services
Most Used Service 1	•
Most Used Service 2	•
Most Used Service 3	•
Most Used Service 4	<b>4</b>
With that in mind, wo an increased level of some Yes, I would be will	ommunity, has been affected by inflation over the past couple of years. and you be willing to pay more to continue to receive the same level or services?  Using to invest \$1-10 more per year ing to invest \$11-20 more per year ing to invest \$21-30 more per year ing to invest \$31-40 more per year ing to invest \$41-50 more per year ing to invest \$41-50 more per year ing to invest \$51 or more per year
No, feel free to redu	ice services levels if needed

in? If you are not sure, please click the "Find my City Council District" link below.	
Find my City Council District	
City Council District 1	
City Council District 2	
City Council District 3	
City Council District 4	
City Council District 5	
I prefer not to say	
I'm not sure, here is my address:	
6. How old are you?	
Under 18	
O 18-24	
○ <sup>25-34</sup>	
○ <sup>35-44</sup>	
45-54	
55-64	
○ 65+	
7. Is there anything else you would like us to consider?	
8. Thank you so much for your input! To be eligible for the \$25.00 H-E-B gift card drawing,	
please enter your email below.	

5. The following questions will provide context to your answers above. The information will not be shared or sold and will be used only for city budget purposes. What District do you live

To stay up to date on the City Budget, please visit corpuschristitx.gov or follow us online @cityofcc.