





# Pertilications

#### Veronica Vasquez

Permit Technician

#### Ruben Zamora

Residential Plumbing Inspector



#### Gilbert Salazar

Code Compliance
Officer

#### **Brianna Perez**

Code Compliance Officer

We are proud to recognize several DSD team members who have recently earned new professional certifications. Their commitment to continuous learning and growth reflects the high standards and dedication that define our department.

At DSD, we value and support professional development, and we commend these individuals for taking the initiative to advance their skills and expertise.

Congratulations on your accomplishments — we're proud to have you on the team!

#### **Justine Gomez**

Residential Plans Examiner



#### **Jacob Gonzalez**

Code Officer II

#### Mike Shelton

- Residential Plans Examiner
- Combo- Mechanical Inspector

# Gode Compliance Zi





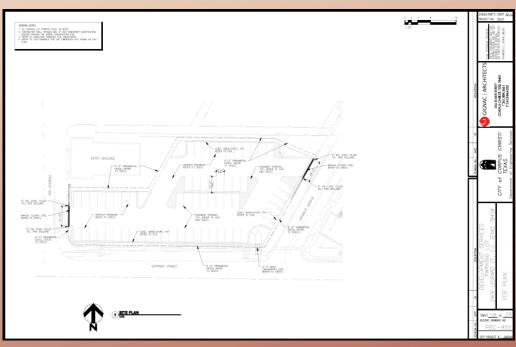


To see all Code Compliance Reports, please visit: https://www.corpuschristitx.gov/departmentdirectory/development-services/codewhich is the second of the control o compliance/code-compliance-monthly-reports/

# Development Services

## Parking Lot Construction Is Underway!

We're excited to announce that DSD has officially mobilized for the Kennedy parking lot construction project as of Wednesday, December 3rd! Construction is expected to be completed by mid-February, and we'll gain 63 new parking spaces for staff and visitor overflow.



# Team Building

DSD had a great time at our teambuilding activity fun, connection, and teamwork all around!



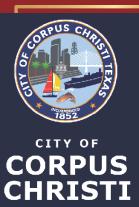


We were happy to welcome a United Way representative to Development Services! They stopped by to share how support from the City of Corpus Christi is making a meaningful difference in their organization and in the lives of people throughout our community.

# DSD WINTER BREAK CLOSURE SCHEDULE



DEVELOPMENT SERVICES WILL BE CLOSED ON THURSDAY,
DECEMBER 25<sup>TH</sup> AND WILL RE-OPEN ON FRIDAY, JANUARY
2<sup>ND</sup>, 2026. PLEASE SCAN THE QR CODE FOR MORE
INFORMATION ON OUR CLOSURE SCHEDULE



#### **CALL VOLUME**

2,737

#### **AVERAGE HOLD TIMF**

1 Minute 37 Seconds

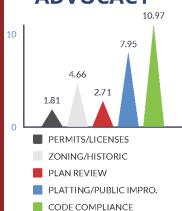
#### LOBBY **CUSTOMERS**

825

#### **AVERAGE WAIT** TIME

4.73 Minutes

#### **CUSTOMER ADVOCACY**



Customer Wait In Minutes

## **Performance** Metrics



**DEVELOPMENT SERVICES** 



October 2025



1.504 PERMITS ISSUED

3,852 INSPECTIONS CONDUCTED

93% NEXT DAY INSPECTIONS (GOAL = 85%)

114 RESIDENTIAL PLANS REVIEWED

1 Day RESIDENTIAL AVERAGE INITIAL REVIEW (GOAL = 3 DAYS)

83 COMMERCIAL PLANS REVIEWED

4 Days COMMERCIAL AVERAGE INITIAL REVIEW (GOAL = 10 DAYS)

#### **ZONING**

- 4 ZONING APPLICATIONS SUBMITTED
- 7 APPLICATIONS TAKEN TO PLANNING COMMISSION
- 4 APPLICATIONS TAKEN TO CITY COUNCIL
- 88 AVERAGE DAYS TO CITY COUNCIL (GOAL = LESS THAN **76 DAYS)**

#### **PLATTING**

- 16 PLATTING APPLICATIONS SUBMITTED
- 4 PLATS TAKEN TO TECHNICAL REVIEW COMMITTEE (TRC)
- PLATS TAKEN TO PLANNING COMMISSION
- AVERAGE DAYS TO PLANNING COMMISSION (GOAL = LESS THAN 45 DAYS)

#### **PUBLIC IMPROVEMENT**

- 1 PUBLIC IMPROVEMENT PLANS (PIP) SUBMITTED
- 4 PUBLIC IMPROVEMENT PLANS REVIEWED
- 16.5 AVERAGE REVIEW TIME (GOAL = 15 DAYS)





CORPUS CHRISTI

#### **CALL VOLUME**

2,271

AVERAGE HOLD TIME

1 Minute 50 Seconds

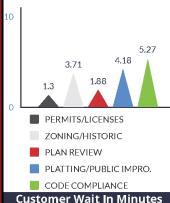
### LOBBY CUSTOMERS

689

### AVERAGE WAIT TIME

2.73 Minutes

#### CUSTOMER ADVOCACY



### Performance Metrics



DEVELOPMENT SERVICES

NOVEMBER 2025



- 1,246 PERMITS ISSUED
- 3,341 INSPECTIONS CONDUCTED
  - 97% NEXT DAY INSPECTIONS (GOAL = 85%)
  - 110 RESIDENTIAL PLANS REVIEWED
- 3 Day RESIDENTIAL AVERAGE INITIAL REVIEW (GOAL = 3 DAYS)
  - 94 COMMERCIAL PLANS REVIEWED
- 5 Days COMMERCIAL AVERAGE INITIAL REVIEW (GOAL = 10 DAYS)

#### ZONING

- 2 ZONING APPLICATIONS SUBMITTED
- O APPLICATIONS TAKEN TO PLANNING COMMISSION
- 1 APPLICATIONS TAKEN TO CITY COUNCIL
- 62 AVERAGE DAYS TO CITY COUNCIL (GOAL = LESS THAN 76 DAYS)

#### **PLATTING**

- 13 PLATTING APPLICATIONS SUBMITTED
- 6 PLATS TAKEN TO TECHNICAL REVIEW COMMITTEE (TRC)
- 2 PLATS TAKEN TO PLANNING COMMISSION
- 31 AVERAGE DAYS TO PLANNING COMMISSION (GOAL = LESS THAN 45 DAYS)

#### **PUBLIC IMPROVEMENT**

- 3 PUBLIC IMPROVEMENT PLANS (PIP) SUBMITTED
- 3 PUBLIC IMPROVEMENT PLANS REVIEWED
- 14 AVERAGE REVIEW TIME (GOAL = 15 DAYS)

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Monthly Vacancy Report							
Division	October						
Land Development	40.00%						
Administration	9.09%						
Inspection Operations	28.57%						
Code Enforcement	10.26%						
Total	21.98%						

Learn more about Development Services
by visiting our website at:
https://www.corpuschristitx.gov/departmentdirectory/development-services/

Monthly Vacancy Report							
Division	November						
Land Development	33.33%						
Administration	9.09%						
Inspection Operations	30.36%						
Code Enforcement	10.26%						
Total	20.76%						

\*DEVELOPMENT SERVICES OPERATES WITH A FISCALLY RESPONSIBLE,
BUSINESS-ORIENTED APPROACH, ALIGNING STAFFING LEVELS WITH
PERMIT ACTIVITY. IN RESPONSE TO THE CURRENT DECLINE IN
PERMITTING VOLUME, WE ARE CONSERVATIVELY MANAGING VACANCIES
UNTIL SUSTAINED DEMAND WARRANTS ADDITIONAL STAFFING.