



JUNE 2025

# ***Development Services Newsletter***

***Summer  
Time***

You are doing  
★ **GREAT!** ★

# EMPLOYEES OF THE QUARTER!



**Martin Garcia**  
Electrical Building  
Inspector



**Brianna Perez**  
Code Officer



**Jacob Gonzalez**  
Sr. Permit  
Technician



**Mina Trinidad**  
Planner II

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Martin Garcia has consistently demonstrated outstanding customer service skills in his interactions with contractors, providing knowledgeable and patient guidance on safe building practices. Over the past year, he has earned ICC certifications in Electrical Plan Review and Residential Electrical Inspections, further solidifying his expertise in the field. He leverages technology effectively to support inspections and assists customers in utilizing these tools to enhance their own processes. Martin is highly collaborative, working seamlessly with his team and other trade inspectors, ensuring smooth communication and coordination. His dedication and expertise make him a highly valuable asset to the inspections team.

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Brianna Perez has been with the City of Corpus Christi for one year and previously worked as a coach for CCISD before joining the Code Compliance Division. Her educational background includes a degree in Criminal Justice from Texas A & M University Corpus Christi. Brianna consistently addresses all calls in her area promptly and responds to supervisor requests immediately. Over the past three months, she has successfully maintained her position as the top performer in our division. Brianna conducted a total of 268 inspections in February, 283 in March, and 296 in April. Her exceptional work ethic, can-do attitude, and commitment to meeting goals have earned her recognition as an exemplary employee!

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Jacob Gonzalez is an integral part of our team, serving as a go-to resource for both staff and customers. His ability to troubleshoot for resolution and bridge communication gaps with contractors has been invaluable. Throughout his time with DSD, Jacob has achieved several advancements, culminating in his current role as Senior Permit Technician. His dedication to professional development is evident through his numerous ICC certifications, including ICC Permit Technician, Zoning Inspector, Property and Housing Inspector, Code Specialist, and Residential Energy Inspector/Plans Examiner.

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Mina Trinidad has demonstrated remarkable learning agility, quickly mastering new skills and processes. Her dedication to customer service is unparalleled; she consistently goes above and beyond to assist every customer, ensuring their needs are met with the highest level of care and professionalism. Mina is not only a valuable individual contributor but also a true team player. She collaborates effectively with colleagues, offering support and sharing her knowledge generously. Her positive attitude and willingness to help others have significantly enhanced our team's cohesion and morale. Recently, Mina's exceptional performance and commitment were recognized with a promotion to Planner 2. This advancement is a testament to her hard work, expertise, and the positive impact she has made within our department.

# Certifications

Please join us in congratulating our incredible DSD employees who recently earned professional certifications! Their unwavering dedication, commitment to excellence, and relentless pursuit of growth are truly matchless! This achievement reflects the spirit of hard work and passion that drives our department forward every day. Well done!



**Grace Elledge**  
ICC- Code Safety

**Rosie Dominguez**  
ICC- Code Safety

**Paulina Garcia**  
ICC- Code Safety

**Dominique Garcia**  
Permit Technician I



**Blasa Rodriguez**  
Plumbing Plans Examiner  
Fire Plans Examiner

**Edward Giarrusso**  
Residential Plumbing  
Inspector

**Grant Zander**  
ICC- Code Safety

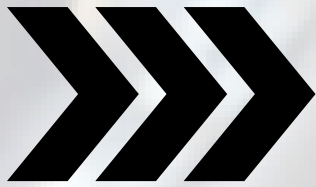
**Sarah Encinia**  
Zoning Inspector

**Jacqueline Escalante**  
Code Officer I

**Jacob Gonzalez**  
Code Officer I

**Martin Lopez**  
Code Officer II





# code COMPLIANCE



In honor of Earth Day, the Code Compliance team came together to promote environmental awareness and community engagement. Whether it was participating in local clean-up efforts or sharing sustainability tips across the department, their collaboration highlighted a shared commitment to protecting our planet—one thoughtful action at a time.



## Compliance Reports

April



May



Take a look at our code compliance reports for April & May! To see more reports, please visit:

<https://www.corpuschristitx.gov/department-directory/development-services/code-compliance/code-compliance-monthly-reports/>



# all things

## DEVELOPMENT SERVICES

Our 4th Annual Bowling Event was a fantastic success! Team members came together for an afternoon of friendly competition, laughter, and unforgettable moments. Whether you were bowling strikes or cheering from the sidelines, the energy and camaraderie were undeniable.



### Mike Shelton Certified Building Official Certification!



A huge congratulations to Michael Shelton on achieving your Building Official Certification! His dedication, perseverance, and commitment to professional excellence are truly inspiring. This milestone is a testament to his hard work—well done!

### WALK ACROSS TEXAS WINNERS!

Walk Across Texas! is a fantastic initiative by Texas A&M AgriLife Extension that's all about encouraging healthier lifestyles. It's a free, 8-week challenge where teams of up to eight people log their physical activity—whether it's walking, biking, gardening, or dancing—and convert it into "miles" to virtually travel across the state. Our Development Service Team has won the trophy for the 2<sup>nd</sup> time in a row!! Wonderful job, and great team work!!!



### MAY WAS BUILDING SAFETY MONTH!



May marked Building Safety Month—a time to acknowledge the critical role building codes, inspections, and safety standards play in protecting our communities. Within Development Services, we proudly recognize the dedication and expertise of our professionals who work tirelessly to uphold these standards every day. Your commitment to ensuring safe, resilient structures not only enhances quality of life but also reflects the heart of public service. Thank you for all that you do!

For more information about DSD, please visit our website at:  
<https://www.corpuschristitx.gov/department-directory/development-services/>



# APRIL METRICS



## Performance Metrics

DEVELOPMENT  
SERVICES

April 2025

### CALL VOLUME

2,882

### AVERAGE HOLD TIME

.16 Seconds

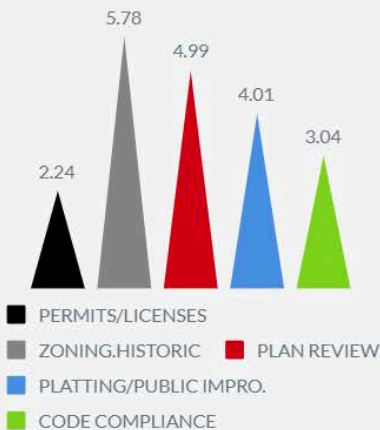
### LOBBY CUSTOMERS

942

### AVERAGE WAIT TIME

3.29 Minutes

### CUSTOMER ADVOCACY



Customer Wait In Minutes

1,844 PERMITS ISSUED

4,750 INSPECTIONS CONDUCTED

94% NEXT DAY INSPECTIONS (GOAL = 85%)

174 RESIDENTIAL PLANS REVIEWED

1 Day RESIDENTIAL AVERAGE INITIAL REVIEW (GOAL = 3 DAYS)

79 COMMERCIAL PLANS REVIEWED

8 Days COMMERCIAL AVERAGE INITIAL REVIEW (GOAL = 10 DAYS)

91 COMMERCIAL SIGN REVIEWS

## ZONING

1 ZONING APPLICATIONS SUBMITTED

4 APPLICATIONS TAKEN TO PLANNING COMMISSION

4 APPLICATIONS TAKEN TO CITY COUNCIL

127 AVERAGE DAYS TO CITY COUNCIL (GOAL = LESS THAN 76 DAYS)

## PLATTING

11 PLATTING APPLICATIONS SUBMITTED

7 PLATS TAKEN TO TECHNICAL REVIEW COMMITTEE (TRC)

5 PLATS TAKEN TO PLANNING COMMISSION

45 AVERAGE DAYS TO PLANNING COMMISSION (GOAL = LESS THAN 45 DAYS)

## PUBLIC IMPROVEMENT

5 PUBLIC IMPROVEMENT PLANS (PIP) SUBMITTED

3 PUBLIC IMPROVEMENT PLANS REVIEWED

10 AVERAGE REVIEW TIME (GOAL = 15 DAYS)



# MAY METRICS



## Performance Metrics

DEVELOPMENT  
SERVICES

May 2025

### CALL VOLUME

2,735

### AVERAGE HOLD TIME

1 Minute 21 Seconds

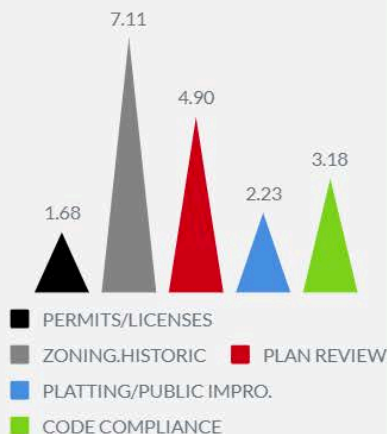
### LOBBY CUSTOMERS

905

### AVERAGE WAIT TIME

3.05 Minutes

### CUSTOMER ADVOCACY



Customer Wait In Minutes

1,643 PERMITS ISSUED  
4,583 INSPECTIONS CONDUCTED  
100% NEXT DAY INSPECTIONS (GOAL = 85%)  
111 RESIDENTIAL PLANS REVIEWED  
1 Day RESIDENTIAL AVERAGE INITIAL REVIEW (GOAL = 3 DAYS)  
107 COMMERCIAL PLANS REVIEWED  
7 Days COMMERCIAL AVERAGE INITIAL REVIEW (GOAL = 10 DAYS)  
45 COMMERCIAL SIGN REVIEWS

## ZONING

3 ZONING APPLICATIONS SUBMITTED  
0 APPLICATIONS TAKEN TO PLANNING COMMISSION  
0 APPLICATIONS TAKEN TO CITY COUNCIL  
N/A AVERAGE DAYS TO CITY COUNCIL (GOAL = LESS THAN 76 DAYS)

## PLATTING

17 PLATTING APPLICATIONS SUBMITTED  
10 PLATS TAKEN TO TECHNICAL REVIEW COMMITTEE (TRC)  
6 PLATS TAKEN TO PLANNING COMMISSION  
74 AVERAGE DAYS TO PLANNING COMMISSION (GOAL = LESS THAN 45 DAYS)

## PUBLIC IMPROVEMENT

3 PUBLIC IMPROVEMENT PLANS (PIP) SUBMITTED  
1 PUBLIC IMPROVEMENT PLANS REVIEWED  
10 AVERAGE REVIEW TIME (GOAL = 15 DAYS)



# VACANCY RATES

**APRIL**

Monthly Vacancy Report	
Division	April
Land Development	46.67%
Administration	18.18%
Inspection Operations	25.00%
Code Enforcement	4.76%
Total	23.65%

**MAY**

Monthly Vacancy Report	
Division	May
Land Development	40.00%
Administration	18.18%
Inspection Operations	25.00%
Code Enforcement	4.76%
Total	21.99%

Please visit our website at:  
[https://www.corpuschristitx.gov/  
department-  
directory/development-services/](https://www.corpuschristitx.gov/departments-directory/development-services/)